



## FOR RELEASE

### Prepared for Remnants of Hurricane Ian

*PSEG is committed to working safely to restore potential power outages and providing excellent service*

(NEWARK, N.J. – Sept. 30, 2022) PSEG is [ready](#) for the remnants of Hurricane Ian, forecast to bring rain and potentially isolated thunderstorms and gusty winds to the service area later today through Monday. Throughout this week, employees have been performing system checks and prepping for potential outages. PSEG has sent 48 contractors to help Florida, parts of which were hit by the Category 4 hurricane.

“Our thoughts remain with the people of Florida and surrounding states and we’re glad that the forecast here in New Jersey has allowed us to send skilled contractors to help,” said Jack Bridges, vice president, Electric Operations. “Forecasts predict Ian weakening substantially before moving to our area yet we’re closely monitoring the weather, particularly for southern New Jersey. We are staffed and ready to respond to issues as they arise. We encourage PSEG customers to prepare for the storm as well.”

PSEG has additional personnel ready to respond, and is performing system and logistics checks to ensure the availability of critical materials, fuel and other supplies. PSEG [prepares year-round](#) for extreme weather to maintain reliable service for our customers. Ten years after Superstorm Sandy raged across the East Coast, PSEG continues to work to protect customers’ utility service from the damaging impact of extreme weather by [strengthening and upgrading](#) its infrastructure.

Customers should prepare, be cautious and stay alert to their surroundings during and after storms. Review storm preparation tips at <https://nj.pseg.com/safetyandreliability/stormsafety> and flood safety tips at <https://nj.pseg.com/safetyandreliability/stormsafety/floodsafety>.

#### Customer safety:

- [Downed wires](#) should always be considered “live.” Stay at least 30 feet away from downed wires, and don’t go near the pole or anything touching the line. Immediately contact PSEG, at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) via our mobile app or our website, to report downed wires and dial 911 if an immediate hazard exists.
- Electric current passes easily through water, so stay away from downed electrical wires. Don’t drive over – and don’t stand near – downed wires.
- Downed wires can potentially be hidden in standing water. If you encounter large pools of standing water, stop, back up and choose another path.
- To prevent carbon monoxide poisoning, do not run any gasoline-powered generators in a garage or any other enclosed space.
- If you are on life-sustaining medical equipment, please have a backup plan in case of power loss and ensure that you alert PSEG in advance and notify your local police and fire departments. For more information, visit [www.pseg.com/life](http://www.pseg.com/life).

#### Stay connected:

- Download the [PSE&G mobile app](#) to report outages and receive information on restoration times, crew locations and more.
- Register for MyAlerts to receive text notifications at [pseg.com/outagecenter](http://pseg.com/outagecenter).
- Report an outage and receive status updates by texting OUT to 4PSEG (47734). You can also report your outage through our [app](#), website at [pseg.com/myaccount](http://pseg.com/myaccount) or with your voice using the Amazon Alexa or Google Assistant<sup>i</sup> app on your smartphone.
- Follow PSE&G on [PSEG on Facebook](#) and Twitter [@PSEGdelivers](#) for updates before, during and after the storm.
- Visit PSE&G's Outage Map for the latest in outage info, restoration times and crew locations across New Jersey at [pseg.com/outagecenter](http://pseg.com/outagecenter).
- To report an outage by phone, call PSE&G at [1-800-436-PSEG \(7734\)](tel:1-800-436-PSEG) or use our web chat feature at [pseg.com/myaccount](http://pseg.com/myaccount).

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### **PSE&G**

*Public Service Electric & Gas Co. is New Jersey's oldest and largest gas and electric delivery public utility, serving three-quarters of the state's population, as well as one of the nation's largest utilities. PSE&G has won the ReliabilityOne Award for superior electric system reliability in the Mid-Atlantic region for 20 consecutive years. PSE&G received the 2022 ENERGY STAR® "Partner of the Year" award in the Energy Efficiency Program Delivery category, and is a 2021 Customer Champion and Most Trusted Brand as named by Escalent. PSE&G is a subsidiary of Public Service Enterprise Group Inc., (PSEG) (NYSE:PEG), a predominantly regulated infrastructure company focused on a clean energy future and has been named to the Dow Jones Sustainability Index for North America for 14 consecutive years ([www.pseg.com](http://www.pseg.com)).*

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